

A STATEMENT ON COVID-19 FROM ALL ELECTRICAL TRAINING LTD

All electrical training Ltd are taking the spread of COVID-19 extremely seriously. Our priority is always the safety and well-being learners and our customers.

We wanted to take this opportunity to update you on our actions.

Level of Service

So far as is possible in these challenging times we are looking to maintain our normal levels of service.

All our operations remain open for business, supporting our learners as much as possible.

We would ask for your patience where we are operating with reduced levels of resource as inevitably we may find some of our team unwell and having to self-isolate.

Please be assured we are following the latest advice from the Government, Public Health England and other authorities, and in the event of any escalation in this advice we will follow their guidance.

Whilst we are working very hard to keep things operational, please don't be offended that we won't be shaking hands and we will be keeping a safe distance, to help reduce the risk of spreading the virus. In some cases we may not be able to offer drinks or refreshments as we would normally, but instead we will offer you hand sanitiser and facilities to wash your hands during your visit.

It is very important that we ask you that if you feel unwell or are displaying any of the symptoms of COVID-19 you contact us to advise that you will not be attending and a alternative date will be offered free of charge to attend your course or assessment.

Cleanliness & Hygiene

We have introduced enhanced processes to reduce the risk of passing on infection within our premises and we have increased cleaning programmes, especially for those areas touched regularly by team members or customers.

We will continue to review and update these procedures.

Thank you for your continued support and understanding during these challenging times.
